Public Notice to Boil Water

Due to a line break and reduced pressure in the Southwestern area of Upshur County and Southeastern edge of Wood County, mainly along FM 1795 West in the Shady Grove area reaching areas of FM 1002, Catalpa and County Line Rds., the Texas Commission on Environmental Quality (TCEQ) has required our water system, Pritchett Water Supply Corporation, 2300012 to notify customers of the need to boil their water prior to consumption.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled prior to use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact the Manager, Robbie Arrington of Pritchett Water Supply Corporation at 903-734-5438 or 903-720-4638 or Rex Sweat at 903-720-2873

If a customer wishes to contact the TCEQ, they may call 512-239-4691.